Knowledge Ecosystems and Growth

4-7 June 2019
Le Monacelle & Auditorium
Matera, Italy
14.20 **REGISTRATION**

14.30-16.35 **PARALLEL SESSIONS**

**ROOM A**

Asian Business Research  
Chair: Min-Ren Yan

Jui-Chen Wang  
The Arts of Cultural Ecosystem and International Fair for Global Value Creation-A Case Study of Art Revolution Taipei

Shu-Mei Wang  
A Dynamic Decision Support Model for Entrepreneurial Innovation and Strategic Market Development in the Biotechnology and Healthcare Industries

Zhenping Zhang, Enzo Bivona, Haiyan Yan, Min-Ren Yan, Jiayin Qi  
University Growth Strategy with Executive Education and Industry Knowledge Ecosystem Development: A Case Study in China

Linlin Wang, Enzo Bivona, Haiyan Yan, Jiayin Qi, Min-Ren Yan  
Applying systems thinking concepts in the analysis of knowledge sharing on WeChat

Haiyan Yan, Min-Ren Yan, Xinyue Yan, Jiayin Qi, Lingyun Zhan  
Policy Evaluation of Higher Education Ecosystem and Strategic Knowledge Community in Shanghai

**ROOM B**

Asian Business Research  
Chair: Giovanni Schiuma

Kao-Yi Shen, Hsuan-Ya Tseng  
The study of drug distributors to choose pharmaceutical suppliers

Tung-Sheng Chiang, Hsiao-chen Chang  
Discussion on the key factors of the Netcom industry to introduce agile project management at diagnostic stage

A-Hsueh Chen, Hsiao-chen Chang  
Exploring the key factors of Taxpayers’ Willingness to Mobile Tax Payment manner base on Technology Acceptance

Jing-Wen Wang, Hsiao-Chen Chang  
Exploring the Key Factors of Taxpayer’s Willingness to Change Tax Return Habits From The Perspective of Innovation Resistance

16.35-17.00 **COFFEE BREAK**

17.00-18.40 **PARALLEL SESSIONS**

**ROOM A**

Asian Business Research  
Chair: Min-Ren Yan

Chun-Yin Liao, Hsiao-Chen Chang  
Exploring the Relationship between Consumers’ Perceived Risk of Electronic Invoice Devices, Behavioral Inertia, and Willingness of Use

Jo-Chiao Cheng  
Exploring the human recruitment system from the perspective of learning organization

Ying-Hsuan Wang  
Succession and Cultivation of Successors in SMEs in Taiwan

Chih-Yin Lu  
The Research of Leadership Style and Learning Organizational Culture in Furniture Industry

**ROOM B**

Asian Business Research  
Chair: Giovanni Schiuma

Yu-Ting Cheng, Wei-Chuan Wang, Chi-Hsuan Lin  
Implementation of AI E-Commerce Model For Medical Beauty Industry: a Case Study In Taiwan

Chi-Chen Tsai, Chi-Hsuan Lin, Wei-Chuan Wang  
Construction of AI model of trust fund raising

Ching Fang Wang, Ching-Chang Wu  
The effect of quality perception of blockchain service relationship on investment behavior and intention - a Case Study of Virtual Currency

Chien-Hui Chen, Hsiao-Chen Chang  
Discussing the Customer’s Willingness on the Mobile Customer Service APP though the Technology Acceptance Model an Example of Telecommunication Industry
8.30 REGISTRATION

9.00-11.05 PARALLEL SESSIONS

ROOM A
Performance Management & Measurements
Chair: Donato Morea
G. Bronzetti, M. A. Baldini, G. Sicoli, L. Cailò, D. Ippolito
Corporate Governance and Performance: An Empirical Analysis of a Sector Listed in Italian Stock Exchange
G. Iazzolino, D. Greco, S. Verteramo, A. Pulic
Intellectual Coefficient: 20 years of VAIC Value Added
2018
G. Iazzolino, D. Laise, A. Pulic
Financial Ratio Analysis: Italy: Data Envelopment Analysis (DEA)
Mastrodonato, D. Morea
Efficiency Assessment of Knowledge Intensive Business Services Industry in Italy: Data Envelopment Analysis (DEA) and Financial Ratio Analysis
D. Campisi, P. Mancuso, S. L. Mastrodonato, D. Morea

ROOM B
Digital Technologies
Chair: Valerio Brescia
A. Duran-Hernandez, J. Mireya Cornejo-Macias
The use of ITC in the Automotive area to have a more competitive service
E. G. Contu
Investigating creativity and knowledge flows through patent citations networks
C. Giglio
Education - Challenges in the Digital Era
E. G. Contu
The medical record and the cycle of care: Care in homecare value network
P. B. Biancone, S. Secinaro, V. Brescia, D. Calandra
Relational factors in the ITT: A comparison of strategy of 2014 and 2018
C. Giglio
Investigating creativity and knowledge flows through patent citations networks
C. Giglio
The medical record and the cycle of care: Care in homecare value network
P. B. Biancone, S. Secinaro, V. Brescia, D. Calandra

ROOM C
Ecosystem Approach in Retail Industry
Chair: Marcello Sansone
R. Bruni, F. Caboni, M. Tregua
The role of digital technology in food retailing ecosystem
M. Sansone
Ecosystem approach in retail industry and customer role: a service perspective
A. Colomatteo, M. A. Pagnanelli
Emerging retail as ecosystem by private label "DNA"
M. Fedele, V. Formisano, S. Balzano, Y. Cavocce
Retail ecosystem emerges or can be built through B2B relational factors encouraged by legal rules? An empirical analysis
M. Sciarelli, M. Tani, O. Papaluca
Ethical Branding in the Modern Retail: Corporate Branding, Socially Responsible Corporate Strategies and consumer behavior
M. Fedele, V. Formisano, S. Balzano, Y. Cavocce
Retail ecosystem emerges or can be built through B2B relational factors encouraged by legal rules? An empirical analysis
M. Sciarelli, M. Tani, O. Papaluca

ROOM D
Strategic Knowledge Management Models and Tools for Entrepreneurial Universities
Chair: Rosa Lombardi
L. Corazza, E. Truant, L. Tirabeni, J. Dumay
The disclosure of knowledge transfer for anchored legitimacy: the case of an Italian public university
S. Guelfi, P. Saluto
Customer Portfolio Mapping. How to identify strategic and tactical customers and evaluate the customer reciprocity relationship
A. Colomatteo, M. A. Pagnanelli
Emerging retail as ecosystem by private label "DNA"
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ROOM E
Knowledge Management
Chair: Tatiana GavriloVA
T. Gavrilova, A. Kuznetsova
Developing a Big Picture View on Research through Visualization Techniques
M. Sansone
Ecosystem approach in retail industry and customer role: a service perspective
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ROOM F
Innovative and Social Finance in Cultural and Creative Sectors (CCS)
Chair: Manuela Barreca
M. Barreca, V. Giuliani
Civic crowdfunding at the intersection with multi-stakeholder engagement: an approach to create public value in cultural and creative sector
E. Borin, D. Crepin
Crowdfunding for cultural heritage institutions: some insights from the French context
M. Sansone
Ecosystem approach in retail industry and customer role: a service perspective
A. Colomatteo, M. A. Pagnanelli
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11.05-11.30 COFFEE BREAK & NETWORKING
11.30-13.10  PARALLEL SESSIONS

ROOM A
Knowledge Dynamics in Ecosystems
Chair: Constantin Bratianu
R. Bejinaru
University Strategies for Developing an Entrepreneurial Ecosystem
K. Dudek, P. Bednarz-Luczewska
Knowledge dynamics in ecosystems and organizational value creation. Case of office furniture industry in Poland
V. Vuori, N. Helander
Knowledge management practices to overcome network-level knowledge barriers: an artificial intelligence powered literature review
C. Bratianu, S. Hadad
Designing Knowledge Ecosystems for Business Education Based on Knowledge Dynamics

ROOM B
Digital Tourism and Smart Tourism Destinations
Chair: Valentina Ndou
F. M. Rengo, V. Digiorgio
Role of smart destination in hospitality enterprises sustainability: an empirical study on booking channels management and revenues
C. Amatulli, M. De Angelis, A. Stoppani
Predictors of Negative Emotional Content in Online Review in the Hospitality Sector
G. Mele, Y. Maruccia, V. Ndou, P. Del Vecchio
A methodological framework for measuring the smartness of Tourism Destinations
E. Cori, F. Fratticelli
Digital transformation of museums: a framework

ROOM C
Extracting Knowledge from the Web: a Managerial Perspective
Chair: Francesco Galati
F. Galati, R. Galati
Cross-country analysis of perception and emphasis of hotel attributes
A. Palmiro Volpontesto, A. M. Felicetti, N. Frega
On the value of Food Information Services under a consumer perspective
M. Bisagno, F. Manes Rossi
Management Innovations in cultural organisations: the role of the web and social media
A. Desteferinis, E. Rogusea, E. Paolucci, P. Neirrotti
Estimating the impacts of Airbnb on the hotel industry: direct effects on performance and the moderating role of hotel location

ROOM D
Business Ecosystems & Models
Chair: Oivind Revang
J. Flarup, F. S. Jakobsen, P. Lindgren
Positive emotions influence on Business Model innovation competencies - Strengthening individuals’ positive emotions to increase creativity in the innovation and conceptualization phase
G. K. Andersen, S. Durst, P. Valter, P. Lindgren
Collaborative knowledge sharing and knowledge generation in Multi Business Model Innovation processes - A three-dimensional Knowledge Ecosystem
L. Latronico, L. Pellegrini
Business Model Innovation and its antecedents. The case of the Space Industry

ROOM E
KM Strategies for Knowledge Workers’ Performance
Chair: Krishna Venkitachalam
N. Pashkevich, F. von Sheele, D. M. Haftor
Improving the performance of knowledge worker through feedback of cognitive time distortion
J. Olaisen, B. H. Jevnaker
The ecosystem dynamics of the fourth industrial revolution: The knowledge work design of the future
V. Sillanpää, A. Jääskeläinen, N. Helander
A model for profiling information and knowledge management in the public sector
M. Manu, N. Helander, K. Venkitachalam
Barriers of knowledge sharing affecting work performance and value creation in an industrial organization

ROOM F
Business Analytics and Knowledge Management Evolution
Chair: Pierluigi Zerbino
G. Antonacci, A. Stefanini, P. Zerbino
Leveraging analytics for improving knowledge sharing: a case in the healthcare sector
N. Squicciarini, D. Aloini, E. Benevento, R. Dulmin, V. Mininno
Using Analytics to predict patient’s Length of Stay in Emergency Department
M. Rataj, J. Myllärniemi
Business Analytics Enabling Future Insights in the Private Healthcare Sector

13.10-14.10  LUNCH

14.20-14.40  PLENARY SESSIONS OPENING AND WELCOME - Auditorium, Piazza Sedile
14.40-15.25  KEYNOTE SPEECH - Jörg Rainer Noennig - Dresden University of Technology, Germany
15.25-16.00  KEYNOTE SPEECH - Gianpaolo Iazzolino, Ante Pulic - University of Calabria, Italy
16.00-16.20  MUSIC BREAK
16.20-17.00  KEYNOTE SPEECH - John Dumay - Macquarie University, Australia
17.00-17.30  KEYNOTE SPEECH - Min-Rey Yan - Chinese Culture University, China
17.30-18.00  KEYNOTE SPEECH - JinHyo Joseph Yun - Daegu Gyeongbuk Institute of Science & Technology, Korea
20.00-23.00  WELCOME RECEPTION - Masseria San Francesco
IFKAD 2019 – THURSDAY 6 June 2019
14th edition of the International Forum on Knowledge Asset Dynamics
Knowledge Ecosystems and Growth

14.20-16.25 IAKM Informal Meeting - New activities of the International Association for Knowledge Management (ROOM F)
moderator: Ettore Bolisani

16.25-16.45 COFFEE BREAK & NETWORKING

16.45-18.00 PARALLEL SESSIONS

ROOM A
Open Innovation & Managers Perceptions
chair: Ciro Troise
S. Yablonsky
Multi-dimensional Open Innovation Platform
Ecosystem Framework
C. Troise, D. Matricano, M. Sorrentino
Open innovation platforms: exploring the importance of knowledge in supporting online initiatives
M. Paoloni, G. Mattei, N. Paoloni
"Big digital bank" vs "local bank". What can be learnt from the managers' actions to cope with these ostensible controversial situations?

ROOM B
The Influence of Culture on Organisations
Knowledge Ecosystem
chair: Maura La Torre
P. Kelemen, J. Ševčík, J. Hasalík, R. Kochaň, O. Stražil, E. Gatarik
Connection between national culture and individual mindfulness
L. Baratin
International Training for the Preservation and Restoration of Cultural Heritage in the Euro-Mediterranean Region
F. Rizzo
A Service Design Experiment in the Municipality of Turin to Overcome Organisational Silos

ROOM C
Value Creation
chair: Maria Franca Norese
M. F. Norese, G. F. Bono
A knowledge-based organisational solution to create value and facilitate IT innovation
Y. Curci, I. Ledezma
Paradigm-changing scientific knowledge and large grants: the case of Labex excellence initiatives in France

ROOM D
Exploring the Role of new ICTs in Innovation Ecosystems
chair: Adele Parmentola
C. C. Amitrano, M. Tregua, T. Russo Spena, F. Bifulco
Managing complexity and interactions in an emerging innovation ecosystem
M. Trunfio, S. Campana
Building pervasive innovations in destination: the role of ICTs and social capital
A. Caporuscio, P. Moran, M. Simoni
The determinants of winners and losers in a digitalized eco-system

ROOM E
Business Ecosystems & Models
chair: Peter Lindgren
L. M. Mulwa, Ch. M. Oloo
Africa Seed Business Knowledge Ecosystem
E. L. da Silva
Model of Knowledge Management for Public Organizations of Science Technology and Innovation in Health
I. Pinho, A. P. Costa, C. Pinho
What is Knowledge Governance?

20.00-24.00 GALA DINNER - Maseria Del Parco
PARALLEL SESSIONS

ROOM A
The Advent of Smart Technologies. Sustainable Business Models and thrilling Future Changes
chair: Rosa Lombardi
F. Ricciardi, P. De Bernardi, E. Sorano
Common-Good DFM: A tool for co-evolving business models and sustainable development models
N. Bellantuono, P. Pontrandolfo, B. Scozzi
Investigating the implications of Industry 4.0 enabling technologies on sustainability
G. Secundo, P. Rippa, G. Passiante
Digital platform diffusion in Entrepreneurship Centre: preliminary evidences from the Italian Contamination Lab network
P. Paoloni, S. Solimene, D. Coluccia, S. Fantona
Business Model and Sustainability: the state of the Art
D. Mancini, G. Russo, A. Lardo, N. Paoloni
Smart technologies ecosystems and business models: an international relevant case study

ROOM B
The role of Knowledge Ecosystems in Business Model Innovation. Highlights from the Tourism and Hospitality Industry
chair: Angelo Presenza
A. Presenza, T. Abbate, F. Cesaroni, M. Meleddu
Factors influencing the creative process in culinary innovations. A comparison between starred-chefs and chefs in training
N. Preghenella, C. Battistella, L. Ciceri
Sustainable business model archetypes in tourism
F. Buffa, N. Zeni, U. Martini, P. L. Novi
Inverardi, S. Notaro
The bottom-up approach and PPPs as key-drivers in the creation of sustainable tourism products. Evidence from a community destination
F. Badia, E. Ruggiero, V. Dell’Atri
Opportunities and Potentials of the Industrial Tourism: New Experiences in Puglia and Basilicata Regions
F. Cappellaro, G. Barberio, R. Preka, P. Sposato
The role of collaborative economy in enabling business model innovation towards circular economy

ROOM C
Commons in Cultural and Creative industries
chair: Anna Simonati
C. Fantauzzi, R. Frondizi, J. Liddle
Knowledge as a commons: the contribution of higher education
F. Ranalli, I. Schettini, G. Palazzi
Access to Healthcare as a New Commons: Telemedicine as a Strategy for Providing Value-Based Healthcare Services in Rural Areas
N. Colasanti, V. Fiori, R. Frondizi
Enriching knowledge sharing in public libraries: can gamification help?
L. Giachi, F. Proia
Social innovations and conflict. The case of the Santa Maria della Pietà – Rome
G. Iacovone
Enriching cultural heritage through collaborative governance

ROOM D
Strategic Knowledge Management Models and Tools for Entrepreneurial Universities
chair: Giustina Secundo
R. Lombardi, M. Massaro, J. Dumay, F. Nappo
Entrepreneurial Universities and Strategy: primary issues
T. A. Rita Gentile, E. De Nito, P. Canonico, R. Reina
Understanding E-learning design in European universities: a mixed method study
R. Ricci, A. Colombelli, E. Paolucci
Entrepreneurial activities and models of advanced European science and technology universities
P. De Bernardi, A. Bertello, C. Forlano
Unpacking Higher Educational Institutions (HEIs) performances through the institutional logics lens
G. Secundo, V. Ndou, P. Del Vecchio, G. De Pascale
A Structured Literature Review about Knowledge Management in Entrepreneurial Universities

ROOM E
Sustainable Ecosystems and Communities: Value Creation and Innovation
chair: Alexandra Zbuchea
G. Paluzza, A. Chirico, C. Trento, M. Romanelli
Budgeting Control System and e-Procurement: an Integrated Tool for Limiting Misconducts in Healthcare Purchasing Procedures
M. Romanelli
Towards sustainable communities within urban ecosystems
N. Carbonara, C. Ponsiglione, I. Quinto, G. Zollo
Exploration and Exploitation in the Local Development: Empirical Evidence from Italy
A. Zbuchea, M. Romanelli, F. Pinzaru
Stakeholders’ voices. Knowledge transfer towards public administration
S. Ammirato, R. Linzalone, A. P. Volpente
Business Model innovation in Passengers Transportation. Implications for Integrated Bus Transportation Services

ROOM F
PhD Consortium
chair: Daniela Carlucci
C. Panisson, I. A. Vieria Willerding, É. Mafra Lapolli
Knowledge-Based Regional Development: a methodological approach to Innovation Network Analysis
T. Nikitina, I. Lapina
Today’s Business and Entrepreneurship Development: Knowledge Dynamics and Competences of Managers and Entrepreneurs
N. Chichkanov
Coproduction and Innovation in Knowledge-Intensive Business Services
M. Hurtado Ilanes
In search of knowledge ecosystems for underdeveloped countries: A practical case in oncology and complex disease in Bolivia
V. Januškaitė, L. Užienė
Regional intellectual capital and regional development: a new approach to target the resources that matter

11.05-11.25 COFFEE BREAK & NETWORKING

11.25-13.05 WORKSHOP - Emerging entrepreneurial behaviour and trends considering global trends (ROOM F)
moderator: Paul Jones
PARALLEL SESSIONS

ROOM A
Intelligent Capital
chair: Johan Olaisen

C. Peñalba, J. Sáenz, P. Ritala
Disentangling and diagnosing Marketing-related knowledge resources: Empirical evidence from Spain

A. Bordianu
Reflecting on the intellectual capital literature: is the field at another crossroads point?

H. Hussinki, T. Garanina, J. Dumay, E. Steinhoefl
Accounting for intangibles – A literature review and cross-continental analysis

G. Liu, A. Kianto, E. Tsui
Intellectual capital and organizational performance in Chinese firms: An empirical study

ROOM B
The role of knowledge ecosystems in Business Model Innovation. Highlights from the tourism and hospitality industry
chair: Angelo Presenza

P. Zaragoza-Sózó, E. Clover-Cortés, M. Úbeda-García, B. Maro-Lajoira, F. García-Lillo
The mediation effect of corporate social responsibility and strategic knowledge management on the relationship between sustainable intangible capital and performance

P. Lindgren, A. Kumar
Advanced 5G technologies impact on knowledge sharing, knowledge ecosystems related to Multi Business Model Innovation

S. Ferrari, R. Inglese
Innovative Web accessibility instruments as tourism marketing tools: the case of Sila National Park

C. Vallone, S. Alfiera
A business model for sustainable tourism experiences: evidence from Albergo Diffuso

ROOM C
Knowledge Economies, Social Capital and Neo-Strategic Management: how do they interact to face the challenges of the new millennium?
chair: Pierpaolo Magliocca

R. Canestrino, M. Ćwiklicki, P. Magliocca
Creating E-health Solutions: Looking through Combined Lens of Social Innovation and Knowledge Ecosystems

P. Magliocca, R. Canestrino, A. Bonfanti, P. Castellani
Service Ecosystems: a Descriptive Review of the existing Literature

M. Asf
Supplier socio-environmental compliance: going beyond talking the talk

M. Angrisani, R. Rippa
Knowledge Transfer, Innovation and University Engagement: A Study on the “Federico II” San Giovanni Hub (SGH)

ROOM D
Entrepreneurship
chair: Karim Moustaghfir

A. Tanichev, Y. Cherevko, N. Kurasheva
Creating of entrepreneurial ecosystem for further economical growth

K. Moustaghfir, C. Petti, S. Ramid, K. Touah
Exploring the relationship between human resource management, entrepreneurial orientation, and firm performance: a systematic literature review

M. Del Baldo, P. Demartini
Genius loci and Social Capital as the glue for the success of Entrepreneurial ecosystems

D. Artemova
Using academic entrepreneurship for digital economy development

ROOM E
Business Ecosystems for Circular Economy: Theory and Practice
chair: Luca Fraccascia

D. Vegter, J. van Hillegersberg, M. Olthoar
Towards a performance measurement system of circular supply chains

I. Giannoccaro, G. Acquaviva
The Italian way to Circular Economy: An empirical analysis

D. Chicca, L. Fraccascia, A. Nastasi
Designing energy-based exchanges in eco-industrial parks: a multi-objective optimization approach

D. M. Yazan, L. Fraccascia
Emergence and Evolution of Cooperative Behaviour in Industrial Symbiosis

LUNCH & NETWORKING

PARALLEL SESSIONS

ROOM A
Knowledge Dynamics in Ecosystems
chair: Ruxandra Bejinaru

S. Scipioni, F. Niccolini
Engaging actors for market-oriented competence creation in logistics Knowledge Triangle ecosystems. Perspectives from an EU project

G. Cappiello, A. Daood
Chit-chat matters: work-related knowledge flows through informal inter-organizational ties

A. G. Andrei, A. Zolt, A. Zbucchea, E.M. Vatamanescu
Use of knowledge management strategies in SMEs: a radiography of Romanian context

P. Adinolfi, N. Capoluop, V. Giampaola, R. Palumbo, G. Piscopo, M. Ruberto
Ecosystem of knowledge or knowledge contamination? An exploratory analysis at the boundaries of scientific domains

ROOM B
Knowledge Management chair: Melinda Handicz

M. Ventura, W. Vesperi, R. Reina, R. Coppolino
Health Technology Information and the impact on the health care research: An empirical case

M. Younes Haghani, M. Ghoriipour
Requirements of implementing knowledge management system in crisis management (case study: crisis management in Chabahar municipality)

P. Bednarz-Luczewska
Knowledge ecosystem enacted through shared heuristics. The furniture industry in Poland

M. Handric, H. Zulic, Z. Guja
Knowledge Discovery from Arts Data: A Case of Distant Listening

ROOM C
Knowledge Transfer and Design in Open Innovation chair: Giustina Secundo

M. Kelber, A. Beniko Lorenz, J. R. Noennig
Dynamic Workshop-Design for Cooperative Innovation-Thinking in a Circulating and Expanding Knowledge Transfer

E.-M. Vătămânescu, V.-M. Dincă, A. G. Andrei, V. A. Alexandru
Strategic networks and innovative performance: a relational design of knowledge sharing in small and medium-sized enterprises

S. Vonyevoma, S. Lai Yin Cheoh
Managing unintended reverse knowledge transfer for enhancing R&D performance of parent company

G. Gravili, I. Bortone, M. Bervenuto, C. Viola
The assessment of a technological system to develop a new organizational model for elderly people’ assistance

ROOM D
Knowledge Economies in the digital era: how digital technologies shape innovation process chair: Ivana Quinto

L. Raymond, S. Uwizeyemungu, F. Bergeron, A. M. Croteau, A. Ortiz de Guibe
Investigating the digital ecosystem of explorative learning in industrial service enterprises: a configurational approach

G. Elia, G. Solazzo, G. Lorenzo, G. Passiante
The “Big Social Data” paradigm: definition, key features, and applicative contexts

L. Battanta, M. Giorgio, L. Grassi, D. Lanfranchi
Defining ReTech: a contribution for academics, authorities and practitioners

G. Elia, V. Lazzarotti, R. Passaro, J. Quinto, P. Rippa
How much digital are the Italian incubators? Level of diffusion of digital technologies in Italian Certified Incubators

ROOM E
WORKSHOP - Writing with Impact

Antti Lönnqvist
Paul Jones

John Dumay

COFFEE BREAK & NETWORKING

KEYNOTE SPEECH - Antti Lönnqvist - Tampere University, Finland

Closing Remarks, Conclusions