



Translating Knowledge into Innovation Dynamics

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Special Track n.: 18

Research Area: Knowledge-Based Innovation

Fuelling Firm Knowledge Asset through Dynamic Capabilities: The Pivotal Role of Digital, Managerial and Organizational Tool

Organizers

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Description

This track explores the critical link between corporate knowledge assets, dynamic capabilities and the indispensable role of digital and managerial/organisational tools in managing the knowledge creation process within organisations.

In today's rapidly evolving business landscape, effective knowledge management strategies have become a cornerstone of success for organisations across all industries. This is especially true for knowledge-based firms, which rely heavily on the strategic use of new knowledge information from outside the firm's boundaries and the internal stock of knowledge that forms the basis of the firm's expertise (Garcia-Perez et al., 2021).

Dynamic capabilities allow firms not only to acquire and integrate knowledge from different sources, but also to apply and exploit it for competitive advantage (Bykova & Jardon, 2018). Previous literature shows that dynamic capabilities are instrumental in managing knowledge and transforming it into valuable knowledge assets (Shang & Lin, 2010; Gooderham, 2007) – classified into human, relational and structural assets (Castro et al., 2013; Lerro & Schiuma, 2011). However, the successful implementation of a knowledge creation process, combining both internal and external resources, and the enhancement of knowledge assets through dynamic capabilities depends on the support provided by digital, managerial, and organisational tools. Indeed, these tools act as facilitators both in managing the inflow of knowledge from different sources and in ensuring its transformation into knowledge assets. For instance, digital tools such as cloud computing, Artificial Intelligence, the Internet of Things, and blockchain have been investigated as facilitators in the knowledge creation process. They handle the influx of knowledge from external sources, managing it through absorptive capacity (Neirotti et al., 2021; Santoro et al., 2018), which is a well-established dynamic capability of firms (Zahra & George, 2002). Furthermore, digital tools play a pivotal









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role in leveraging the collective knowledge, expertise, and experience stored within a firm's knowledge assets for value creation (Malafsky, 2003).

Additionally, managerial and organizational tools, including internal firm routines, practices, incentives, specialization, formalization, and decentralization, are crucial in the knowledge creation process. They create an environment conducive to knowledge sharing and foster various forms of learning (Lazzarotti et al., 2015), while effectively nurturing knowledge assets (Schmitt, 2019; Erickson & Rothberg, 2014; Leiponen & Helfat, 2011).

Therefore, digital, managerial and organisational tools play a pivotal role in moderating the intricate relationships between knowledge, dynamic capabilities and knowledge assets and the entire knowledge creation process.

In this track we are looking for contributions that examine these multifaceted relationships from a qualitative and quantitative perspective. By seeking both empirical analysis and case studies, the track aims to provide valuable insights into how organisations can harness the full potential of their knowledge assets. By shedding light on the "how much" and "how" dimensions of these interactions, this track will contribute to a deeper understanding of knowledge management strategies in the contemporary business context, especially for knowledge-intensive organisations.

Keywords

Knowledge assets; dynamic capabilities; digital tools; managerial tools; organisational tools

Special Track details published on IFKAD website >>

Guidelines

Researchers wishing to contribute are invited to submit an **EXTENDED ABSTRACT** (in editable MS-Word format) of **min 500 and max 1000 words** by **15 JANUARY 2024**, using the submission procedure available on the website. The abstract should address theoretical background, research objective, methodology, and results in terms of expected contribution to Knowledge Management theory and practice. Authors are required to follow the guidelines for both extended abstracts as well as full papers available on IFKAD site: www.ifkad.org

Important dates

15 January 2024 Extended Abstract submission deadline
10 February 2024 Acceptance notification to authors
30 March 2024 Early-Bird registration cut off
10 April 2024 Full paper submission deadline
20 May 2024 Registration deadline

20 May 2024 Registration deadline **12-14 June 2024** Conference sessions











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For further information

For any information related to the event, please see the event website at www.ifkad.org or contact the conference manager at info@ifkad.org





