

# IFKAD 2021 – Final PROGRAM

16<sup>th</sup> edition of the International Forum on Knowledge Asset Dynamics

BLENDED EDITION



# Managing Knowledge in Uncertain Times

1-3 September 2021

University of Rome Tre, Rome, Italy  
Discord Virtual Platform



### 9.00-9.10 OPENING OF VIRTUAL SESSIONS

### 9.10-10.50 VIRTUAL PARALLEL SESSIONS (DISCORD)

#### ROOM A Business Healthcare & Digital Transformation chair: Emanuela Foglia

*E. Foglia, L. Ferrario, E. Garagiola, F. Schettini, D. Bellavia, F. Baglio, F. Rossetto, V. Blasi*

Telemedicine and COVID-19 Pandemic: the Case of T-CUBE Digital Technology

*L. Cannavacciuolo, C. Ponsiglione, S. Primario, I. Quinto*  
How to Improve the Triage: an Analysis of Factors Affecting its Accuracy

*A.I. Asad, D. Pavelková, T.T. Vy Nguyen*  
Contemporary Challenges in the EU Pharmaceutical Industry: A Systematic Literature Review

*V. Zaza, M. Bisceglie, F. Schiavone, I. Giannoccaro*  
A Framework of Indicators to Evaluate the Integrated Care Pathways in a Cancer Research Centre

#### ROOM B Digital Platform & New Technologies chair: Ciro Troise

*A. Shuja, A. Shuja*  
Planning for Strategic Shift in Shaping a Transformed Business World

*E. Borin, G. Fantini*  
The Peculiarities of Equity Crowdfunding for Cultural Heritage: a New Approach to Innovation

*M. Boccia, A.M. Ferragina, G. Markabayeva*  
Agglomeration, Vertical Disintegration and Specialization in the Knowledge Intensive Business Services: Empirical Evidence on the Italian Provinces

*A. Ricciardelli, N. Raimo, F. Manfredi, F. Vitolla*  
Sustainability of Urban Regeneration Projects in Resilient Cities: a Multiple Case Study

#### ROOM C Green Innovation & Sustainability chair: Antonietta Cosentino

*F. Ricci, V. Scafarto, G. della Corte, G. Modaffari*  
Blockchain and Sustainability in the Agri-Food Sector: a Structured Literature Review

*S. Arduini, F. Lais Campa*  
The Impact of the Covid-Related Recession on Italian Wineries

*G. Fattoruso, R. Jannelli, M.G. Olivieri, M. Squillante, A. Violi*  
Circular Economy in the Public Administration: the Case of Italian University at the Time of COVID 19. A Multicriteria Approach

*V. Formisano, M. Fedele, A. Bashirpour Bonab*  
Knowledge Management and Circular Economy: Novel Solutions to Cope with Uncertain Times

#### ROOM D Knowledge Management & Higher Education chair: Biagio Ciao

*B. Ciao*  
Performance Improvement in the Business of Knowledge Production: a Natural Experiment from Higher Education

*I. Pinho*  
Knowledge Governance in Higher Education Research

*L. Cricelli, M. Grimaldi, S. Strazzullo*  
The Role of Intellectual Capital in Universities: a Review of the Literature and a Research Agenda

*A. Duran-Hernandez, I. Segura-Duran, J.M. Cornejo-Macias, F.J. Lopez-Cerpa*  
The Transformation of ICT Education with this New Normality after Pandemic in the University of Guadalajara, Mexico

### 10.50-11.10 Coffee Break

### 11.10-13.15 VIRTUAL PARALLEL SESSIONS (DISCORD)

#### ROOM A Smart Working & Human Resources chair: Giovanni Schiuma

*Y. Khadir*  
Covid-19: Knowledge Workers in Slippers

*N. Carbonara, R. Pellegrino*  
Italian Smart Working Survey during the Pandemic: Advantages, Limits, Impacts and Organizational Readiness

*F.J. Álvarez-Torres, G.C. López-Torres, G. Schiuma, E. Álvarez-Rodríguez*  
Effects of COVID-19 on the Perception of Well-Being, Work and Entrepreneurship in Mexico

*M. Zifaro, I. Bonacci*  
The Sustainability and Flexibility of Work in Times of Emergency: the Case of PA

*Z. Abbas, R. Zámečník, S. Gulzar, K. Hussain*  
Thriving in Uncertain Times: Learning Organization on Employee Resilience via Serial Mediation Analysis of Adaptability and Self-Efficacy

#### ROOM B TR 19: Managing Projects in Uncertain Times chair: Ernesto De Nito

*A. Scuotto, M. Cicellin, S. Consiglio*  
Social Bricolage and Social Business Model in Uncertain Contexts: First Insights from Minor Cultural Heritage

*T.A.R. Gentile, E. De Nito, T. Köhler, M. Misuraca, R. Reina*  
An Overview of the Last 20 years Literature on e-Learning in an Academic Context

*O. Bar-Gil, L. Spigler*  
Atmosphere of Collaboration during Social Distancing - Adopting Collaboration Workspace during the Corona Pandemic

*E. De Nito, P. Canonico, V. Esposito, G. Fattoruso, M. Pezzillo Iacono, G. Mangia*  
The Role of Visualization as a Knowledge Translation Tool in the Automotive Setting

*M. Ratia, J. Myllärniemi, N. Helander*  
Intellectual Capital and Robotic Process Automation (RPA) - a Capability Perspective

#### ROOM C Financial Strategies and Tools chair: Gaetano della Corte

*J. Holland*  
A Knowledge Strategy for the 'Greening' of Financial Firms

*S. Arduini, M. Celli, F. Nahum*  
Business Valuation in Emergency Contexts: Crisis Analysis Impact Due to the Covid-19 Pandemic

*C. Drago, G. Hoxhalli*  
COVID-19 and Crisis Management in Business: A Symbolic Bibliometric Data Analysis

*L. Agostini, A. Nosella, M. Holgersson*  
The Role of Patent Organization for the Successful Implementation of Patent Strategy

*C. Troise, D. Ferrara, L. Zeni, C. Luise*  
University Patents: an Asset to Communicate

#### ROOM D Smart Cities, Culture, Diversity chair: Leticia Labaronne

*I. Labucay*  
Governance of Sustainable Greentech Value Chains

*W. Vesperi, M. Ventura, C.L. Cristofaro, R. Reina, A.M. Melina*  
Towards Smart City Challenge: an Observed Case

*P. Genkova, D. Schäfer*  
What is Intercultural Competence and who Needs it? - An Exploratory Study of Attitudes of Students and Professionals towards the Content Validity and External Validity of Intercultural Competence

*E. Bonacini, S. Deva*  
Nota: The Day of Fear (1693). A VR Immersive Project about the Legacy of Resilience

*L. Labaronne, F. Girke, L. Heimberg, E. Fink-Mennel*  
Managing Intangible Cultural Heritage in Pandemic Times: The Case of the Lake Constance region

### 13.15-14.30 LUNCH BREAK

### 14.30-16.35 VIRTUAL PARALLEL SESSIONS (DISCORD)

#### ROOM A TR 17: Managing Knowledge in Complex Organizations and Networks chair: Cristina Pongiglione

*E.L. da Silva*  
Scientific Collaboration Networks in Fiocruz

*S. Primario, E. Cozzoni, C. Passavanti, C. Pongiglione, P. Rippa*  
The Impact of Responsible Research on Innovation Networks in Additive Manufacturing: an Agent-Based Model

*A.M. Melina, W. Vesperi, M. Ventura, C.L. Cristofaro, R. Reina*  
Knowledge Visualization and Emergency in the Complex Organizations

*L. Ponta, G. Puliga, R. Manzini, S. Cincotti*  
Sustainability-Oriented Innovation, Open Innovation and Performance: an Agent-Based Approach

*J. Orjatsalo*  
Role of Knowledge in Managerial Decision Making

#### ROOM B Digitalization & Business Models chair: Daniela Carlucci

*B. Nicolai, S. Tallarico, L. Pellegrini, L. Gastaldi, G. Vella, S. Lazzini*  
Blockchain Technology in Healthcare: Readiness of Different Types of Stakeholders

*A. Annarelli, F. Di Meo*  
The Impact of Digital Transformation: Managing Skills to Deal with Digitalization

*A. Annarelli, P. Guglielmi, G. Palombi*  
The Influence of Digitization on Organizational Resilience: Black Swans and Antifragility

*I. Zatsman*  
A Model of Goal-Oriented Knowledge Discovery based on Human-Computer Symbiosis

*G.A. Dávila, G. Tonial, T. Andreeva*  
The Role of Knowledge Complexity for Absorptive Capacity: Evidence from ICT Firms

#### ROOM C Intellectual Capital chair: Gianpaolo Iazzolino

*C. Daraio, G. Iazzolino, D. Laise, I.M. Coniglio, S. Di Leo*  
Mapping Intellectual Capital and Performance of Knowledge Organizations: an Enriched Systematic Review

*M. Ricci, G.A. Dávila, K. North*  
Exploring the Role of Entrepreneurial Capital and Leadership in Innovation Performance in High-Tech SMEs in Argentina

*P. Hernández García, G.C. López-Torres, M. Hernández Madrigal, M. de Jesús Pérez Ramos*  
The Impact of Intellectual Capital to Financial, Market and Operational Performance

*E. Dinu*  
Intellectual Capital Management, Technology and Innovation: a Systematic Literature Review

*T. Gavrilova, A. Kuznetsova*  
Why Mind Maps Are so Poor: Analysing the Drawbacks of Generalisation

#### ROOM D Circular Economy & Sustainability chair: Marco Valerio Rossi

*G. Ceccarelli, R.M. Dangelico, L. Fraccascia*  
Products from Industrial Symbiosis: a Survey of Consumer Perceptions and Purchase Intention

*P. Jonitz, L. Fraccascia, D.M. Yazan*  
The Impact of Food Waste Treatment Claims on Consumer Attitudes and Behavioural Intentions

*O. Alkanova, V. Basenko*  
Determinants of Customers' Propensity to Plan Purchases during Sales: the Role of Customer Knowledge

*M. Manu*  
Customer Satisfaction and Added Value Creation Damaged by Knowledge Barriers

*F. Faggioni, M.V. Rossi*  
Supply Chain Resilience: Preliminary Results from a Systematic Literature Review

### 16.35-16.45 CLOSING OF VIRTUAL SESSIONS

#### KEYNOTE SPEECHES (Google Meet: <https://meet.google.com/atg-zuaz-inp>)

**16.50-17.40** *JC Spender, Kozminski University, Poland* | | "Knowledge, Young People, Power"

**17.40-18.30** *Jay Liebowitz, Seton Hall University, US* | | "The Next Generation of KM: Perspectives from the Pandemic"

### 20.00-22.00 WELCOME RECEPTION for ONSITE PARTICIPANTS - Royal Art Cafè, Piazza del Colosseo 1, Rome

9.30-9.45

### OFFICIAL OPENING & WELCOME WORDS OF IFKAD 2021

*Giovanni Schiuma, LUM University, Italy // Paola Paoloni, Sapienza University of Rome, Italy // Marco Tutino, University of Rome Tre, Italy*

9.30-11.10

### PARALLEL SESSIONS

#### ROOM A

**TR 26: Managing Knowledge in Circular Economy during Uncertain Times**  
chair: **Salvatore Ammirato**

*A.M. Felicetti, C. Raso, R. Linzalone, S. Ammirato*  
Collaboration for Sustainability in the Agri-Food Sector: the Case MEC - Marketplace Ecosostenibile Calabria

*T. Ciano, M. Ferrara, R. Mavilia, B.A. Pansera*  
International Collaboration in Western Balkans: the Impact of EU Enlargements on Science and Innovation

*M. Ferrara, G. Falcone, D.S. Merenda, A. Biafore, F. Santoro, A. Violi*  
MEC – An Eco-Friendly Marketplace in Agri-Food Sector

*G. Falcone, N. Iofrida, A.I. De Luca, D. Di Gregorio, T. Stillitano, A. Strano, A. Piscopo, G. Gulisano*  
Eco-Design in the Dairy Industry to Reduce Food Losses in a Circular Economy Perspective

#### ROOM B

**Strategy & Innovation**  
chair: **Michal Krčál**

*L. Dobešová, D. Janků, M. Krčál, A. Zareravasan*  
Knowledge Factors Influencing IS Investment Decision-Making

*M. Dietze, M. Kahrens*  
Transform Knowledge Assets into Reality: How the Purposeful Combination of Knowledge Activities Enables Organisations to Channelise the Knowledge Flow in Software Engineering Development

*E. Panetti, M.C. Pietronudo, A. Sabetta*  
The Venture Capital Deal Sourcing Process in Uncertain Time

*L. Claudio, C. Cannavale, M. Simoni*  
Does Culture Impact the Inversion of the Flow? National Culture and the Reverse Innovation

#### ROOM C

**TR 21: Managing Knowledge for Value Creation**  
chair: **Mauro Romanelli**

*G. Attanasio, C. Battistella, N. Preghenella*  
Sustainable Value and Stakeholders: a Conceptual Framework from Multiple Case Studies

*A. Zbucea, M. Romanelli, M. Bira, F. Pinzaru*  
Creative Neighbourhoods between Creatives and Public Administration

*M. Romanelli, D. de Gennaro, F. Buonocore*  
Rethinking Sustainable and Smart Working Public Organisations

*D. Cortese, C. Civera, C. Casalegno, A. Zardini*  
When Do Ecosystems Facilitate Transformative Social Innovation? A Configurational Analysis of SI Projects in Developing and Emerging Contexts

11.25-12.00

**COFFEE BREAK - Gran Caffè Tenzazioni, Via Silvio D'Amico 115, Rome**

12.00-13.40

### PARALLEL SESSIONS

#### ROOM A

**TR 02: Knowledge to Manage Finance Strategies during Unplanned Events**  
chair: **Giuseppe Modaffari**

*G. Modaffari, N. Paoloni, G. della Corte*  
Crowdfunding in the Crisis Context: an Overview of Covid-19 Era

*A. Dello Strologo, N. Paoloni, G. Mattei, E. D'Andrassi*  
Advancing in Civic Crowdfunding Research: a Systematic Literature Review and Future Agenda

*S. Ferri, C. Morrone, A. Tron*  
The Intellectual Capital of Corporate Governance for Overcoming a Crisis

#### ROOM B

**Culture Heritage, Learning & Innovation**  
chair: **Martin Piber**

*L. Labaronne, M. Piber*  
Embodying Aesthetic Knowledge in the Performing Arts— Insights from an Ethnographic Study of Dance Companies

*R. Lagrutta, D. Carlucci, G. Schiuma, F. Santarsiero*  
Assessing Virtual Learning Spaces Performances: a Conceptual Framework

*F. Schmittinger, I. Mariani*  
Fostering the Building of New Capacities in Responsible Research and Innovation through Co-Creation

*P. Demartini, S. Aureli, M. Del Baldo*  
Civic Wealth Creation: Reinterpreting and Regenerating Historical Cities

#### ROOM C

**Knowledge Management**  
chair: **Zuzana Dohnalová**

*A.M. Felicetti, D. Rogano, R. Linzalone, V. Corvello, S. Ammirato*  
SMILE: towards an Automated Methodology for Systematic Literature Reviews

*T. Cherkos Kassaneh, E. Bolisani, J.G. Cegarra Navarro*  
Knowledge Management Practices in Supply Chains: Identification and Categorization of Barriers

*M. Monashev, M. Krčál*  
An Overlap of Knowledge Management and Business Process Management: a Systematic Literature Review

*L. Leuschen, P. Laube, F. Eitzenberger, T. Thimm, S. Helbling*  
Cultural Mapping 4.0 – Participatory Regional Cultural Planning in Theory and Practice

#### ROOM D

**TR 01: Diversity Management in Times of Crises: Implications for Diversity Management from the COVID-19 Pandemic**  
chair: **Mauro Romanelli**

*H. Schreiber, P. Genkova*  
Diversity-Oriented Leadership- A Success Factor in the STEM Sector

*S. Cincalova, M. Chalupova, J. Voracek, N. Tolksdort, H. Kotouckova*  
National Performance and Global Dynamics: an Unifying Knowledge-Based Approach

*M. Romanelli*  
Rediscovering Urban Intelligence within Sustainable Cities

*P. Genkova, H. Schreiber*  
Diversity Beliefs and Diversity Climate: Potentials for Organizations? The Case of Germany



**13.40-15.10 LUNCH BREAK** - Restaurant "Modo Roma", Via Ostiense 415, Rome

**15.10-17.40 PARALLEL SESSIONS**

**ROOM A**  
**Smart Working & Human Resources**  
chair: Ettore Bolisani

*E. Bolisani, E. Scarso, L. Riboni*  
Is Working from Home Really Smart? Perspectives of Knowledge Workers during the COVID Situation

*T. Eloranta, O. Vanharanta, M. Vartiainen, T. Olsson, J. Okkonen*  
Forms of Crafting during COVID-19 Induced Remote Work: Experiences from Finnish Knowledge Workers

*D. Karolyová, I. Haider, M. Ratilla, Z. Dohnalová*  
Nudges and Healthy Food Consumer Choices in Diverse Environments: Extant Knowledge and Research Directions

*V. Schiaroli, R.M. Dangelico, L. Fraccascia*  
Green Consumer Behaviour during Covid-19 Pandemic: a Survey of Italian Consumers

*M. Chalupova, H. Kotouckova, S. Rajik, J. Voracek*  
Understanding Czech Consumers' (from the Pilsen Region) Regional Food Buying Preferences Using the Decision Tree Method

**ROOM B**  
**Healthcare in Times of Crisis**  
chair: Rossella Onofrio

*F. Betto, P. Garengo*  
Enhancing Resilience in Healthcare Organisations during COVID-19 Pandemic: the Key Role of Information Systems

*A. Stefanini, L. Agostini, R. Onofrio, C. Piccolo*  
Resilience in Healthcare: an Investigation into the State of the Art

*D. Aloini, E. Benevento, A. Stefanini, P. Zerbino*  
Blockchain-Driven Process Innovation in Healthcare Ecosystems: a Business Process Management Capabilities Analysis

*C.-M. von Behr, T. Minshall*  
Managing Change: Exploring Knowledge Sharing Barriers and Channels among NHS Hospital Estates and Facilities Management Departments

*P. Paoloni, A. Cosentino*  
Healthcare System in the Digital Era: the Telemedicine Contribution to Overcoming the Social Boundaries in an Uncertain Time

**ROOM C**  
**Digitalization, Business Models & Innovation**  
chair: Kevin Reuther

*A. Destefanis, P. Neirrotti, E. Paolucci, E. Raguseo*  
Estimating the Impact of Airbnb on Rural Tourism Ecosystem: an Empirical Investigation in Italian "Borghi"

*W. Buchholz, H. de Bie*  
Complementor Relationship Management for Data-Driven B2B Platforms: Towards a Holistic Approach

*F. Santarsiero, D. Carlucci, G. Schiuma*  
Fostering Tourism Organisations' Digital Transformation and Business Model Innovation in Times of Uncertainty: Insights from a Case Study

*J. Voracek, W. Vorackova, J. Schroeder*  
Situation Awareness and Governed Trust in Partner Networks: A Hierarchical Conceptual Model

*A. Bassi, G. Amorati, D. Bassi, D. Beltrami, J. Bertossa, M. Brauer, L. Buffoni, M. Previdali, Q. Rexha, A. Rusiti, M. Tunzi*  
Project Organizations – Evolutions between Theory and Reality

*K. Reuther, Y. Dahle, A. Pohle, Ch.-A. Schumann*  
Excubation Platforms: Enabler of Digital Entrepreneurship Support?

**ROOM C**  
**TR 13: Disclosing the Impact of Digitalization at Individual, Organizational, and Ecosystem Levels**  
chair: Gianluca Murgia

*A. Messeni Petruzzelli, G. Murgia, A. Parmentola*  
Opening the Black Box of Artificial Intelligence Technologies. An Analysis of the Main Determinants of AI Solutions

*M. Ingvaldsen, H. Kaur, K. J. Breunig*  
Individual-Level Impediments to Digital Transformation: a Bibliometric Literature Review

*L. Codara, F. Sgobbi*  
In Search for a Successful Digital Transformation: Three Case Studies in the Valves Industry

*E. D'Amico, A. Colombelli*  
Universities Specialization's Role in Artificial Intelligence Venture Creation

*R. Colombari, P. Neirrotti*  
Are Team Leaders' Skill Gaps Hindering the Diffusion of Data-Driven Decision-Making in Manufacturing?

*F. Rasool, M. Greco, S. Strazzullo*  
Is Digital Supply Chain Calling for new KPIs?

**17.40-18.30 KEYNOTE SPEECH**

*Paola Demartini - University of Rome Tre, Italy* | | "Sustainability Reporting & Information in Uncertain Times: New Actors, Meaning and Media"

**20.30-23.30 SOCIAL DINNER** - Palazzo Naiadi, Piazza della Repubblica 48, Rome

**9.00-9.50 KEYNOTE SPEECH** (Google Meet - <https://meet.google.com/oak-ygun-zrq>)

JinHyo Joseph Yun - Daegu Gyeongbuk Institute of Science & Technology, Korea

“Discovery of Grounded Theory from 3 Essays: To Conquer the Growth Limits of Capitalism in this Pandemic from the Post-Positivism Paradigm”

**10.00-10.30 COFFEE BREAK** - Gran Caffè Tenzazioni, Via Silvio D'Amico 115, Rome

**10.30-12.35 PARALLEL SESSIONS**

**ROOM A**  
**Industry & Digitalization**  
chair: Laima Gerlitz

*F. Santarsiero, D. Carlucci, G. Schiuma*  
Measuring and Managing the Performance of Organisational Digital Transformation in Industry 4.0

*L. Gerlitz, Ch. Meyer, A. Hack, G. Prause*  
Creative Industries as Key Partners for Blue and Green Growth in the Baltic Sea Region: A Modern Guide towards Sustainable Regional (Cross)Innovation in SMEs

*A. de Bem Machado, S. Secinaro, D. Calandra, F. Lanzalonga*  
Knowledge Management, Digital Transformation, and Industry 4.0: Exploring Relationship and Solutions

*G. Schiuma, E. Schettini, F. Santarsiero, F.J. Álvarez-Torres, G.C. López-Torres, E. Álvarez-Rodríguez*  
The Transformative Leadership Assessment Framework

*S. Barile, F. Iandolo, P. Vito*  
Industrial Symbiosis: Business Models Compared

**ROOM B**  
**TR 05: Knowledge Management and its Role for Addressing Present and Future Societal Challenges**  
chair: Susanne Durst

*F. Ricciardi, A. Bertello, C. Forliano, P. De Bernardi*  
Knowledge Behaviors and Commons: What We Learn from the Covid-19 Crisis

*L. Davies, S. Durst, W. Gerstberger*  
The Fragility of SMEs' Supply Chain Risk Management – Insight from six European Countries

*S. Durst, M. Zieba, M. Gonsiorowska*  
Knowledge Risks in the COVID-19 Pandemic

*B. Hammada, S. Durst*  
The Proposal of a Knowledge Risk Management (KRM) Framework for Healthcare Organizations

*E. Domínguez Romero, S. Durst, A. Ainamo*  
A New State of the Art – a Business Paradigm Led by Knowledge Management

**ROOM C**  
**Circular Economy, Agri-Food Sector & Sustainability**  
chair: Barbara Iannone

*P. Del Vecchio, A. Urbinati*  
An Empirical Investigation of the Enablers for Circular Economy Business Models in the Agri-Food Sector

*P. Paoloni, A. Cosentino*  
Knowledge management and relational capital to support business resilience. Evidence from the Italian agro-food sector

*V. Basile, N. Capobianco, F. Loia, R. Vona*  
Sustainable Decommissioning of Offshore Platforms: a Proposal of Life-Cycle Cost-Benefit Analysis in Italian Oil and Gas Industry

*R. Capurro*  
Accelerating the Transition towards Sustainability through Green Innovations: an Integrated Framework to Support Business Models Evolution

*B. Iannone, A. Penella*  
Which Intangibles in Agri-Food Sector? The Abruzzo Experience during the Covid-19 Era

**ROOM D**  
**Entrepreneurship**  
chair: Enrico Scarso

*M. Tutino, G. Mattei, N. Paoloni, M. Manzo*  
Food & Beverage Female' Companies Financial Strategies: How their Choices Influence the Crises' Reaction?

*G. Mattei, G. Grossi, V. Santolamazza*  
Women in the Public Administration Literature: Past, Present and Future

*D. Battaglia, D. Messinese, A. Panelli*  
Scientific Entrepreneurs using a Scientific Approach to Decision-Making: Evidence from Italy

*R. Lagrutta, F. Santarsiero, A. Lerro, D. Carlucci*  
Leveraging Knowledge-Based Dimensions to Implement Entrepreneurship Education (EE) Programs in Higher Education

*G. Laptev, D. Shaytan*  
Knowledge Management in the Early Stage of Collaborative Product Design by the Entrepreneurial Team

**12.35-12.50 CONCLUSIONS & CLOSING OF IFKAD 2021 and ANNOUNCING IFKAD 2022**

*Giovanni Schiuma, LUM University, ITALY & Antonio Bassi - SUPSI, Switzerland*

**13.00-14.30 LUNCH** - Restaurant “Modo Roma”, Via Ostiense 415, Rome